



November 2020

Christmas Gifts, Homecare & Appointments

Hello

I hope you and your family are safe & well, with Lockdown 2.0 now in it's second week, sadly we have to temporarily close our doors until restrictions are lifted on 3rd December.

All appointments before this time need to be rescheduled, if you still need to get in touch to schedule an appointment you can email team@keithgrahamhairdressing.co.uk, call and leave a message or contact through Facebook or Instagram - Keith Graham Hairdressing Cliftonville.

Alternatively you can use the online booking system to make your appointment.

www.keithgrahamhairdressing.co.uk

Online Salon Shop..... Visit the website for all your homecare and gifting ideas this season. With free local delivery or collection available from the salon. Great gift ideas from Paul Mitchell, GHD Styling Tools & Hairdryers, Olaplex & Goldwell, many of which offer money saving gift packs (see images below) Gift cards are available to purchase in salon or via the website in the online booking section, these can be emailed directly to the recipient. There is plenty to choose from to treat your friends and family.

And the Winner is..... If you visited the salon in October you were entered automatically into a Free Draw as part of our 20th year in business celebration. The winner of the Paul Mitchell Goodies worth over £85.00 is Cara A...Congratulations

Track & Trace.... we always keep a record of guests and visitors to the salon as we work by appointment and each visit is on your record of services with us. The guidance from government is that we display an official NHS QR code poster from 24th September so that guests and visitors can check in using this option. We do keep a record of all contacts that visit the salon for 21 days for track & trace system in case there is a contact with covid 19.

Appointments, Cancellations & Deposits..... all visits to the salon need to be by appointment and can be made on the day if a designer is available. We understand that sometimes you may need to change or cancel an appointment you have booked, please help us by giving 24 hours notice if possible. For some services that take longer we may ask for a deposit, especially if the duration of the service is 4 - 5 hours. This will secure your appointment and be held on your record. The only time the deposit will become non refundable is if you fail to attend or do not cancel 24 hours prior to the appointment. You will receive a text reminder 48hours prior to your appointment.

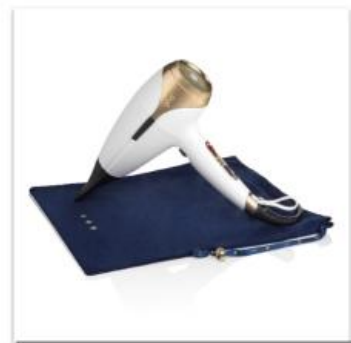
Changes to Opening Hours.... the current opening hours are as follows
Monday & Wednesday 9.00am - 5.30pm, Tuesday, Thursday & Friday 9.00am - 6.00pm Saturday 9.00am -5.00pm.

Digi-mags.... are now available for you to read straight to your mobile device when in our location, you have over 70 magazines to choose from, just use the QR reader or type the link into your device. During the lockdown you can access the magazines using Digi-mags.net you need to enable your location to use this.

Thank you.... for continuing to support us as a small local business, we have had some lovely feedback from you about how safe you feel in the salon, with all that we do to maintain a calm, relaxing space and keep a social distance between guests. The team & I are looking forward to seeing you soon and welcoming you to Keith Graham Hairdressing on the run up to the Christmas Season.

Kind
Regards
Harvey & the Team at Keith Graham Hairdressing

Karen





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