



Hello,

### Coronavirus update 4th July

None of us would have thought that we would not have been able to go to work unless your a key worker or visit the hair & beauty industry for such a long time. After lots of speculation and waiting the hairdressing sector has been given a date of 4th July being the earliest that we will be able to open. I understand that this may be quite stressful for some of you that love coming to the salon and are in desperate need of a Cut, Style and Colour Services.

**Future Appointments** Please be patient, I have made the decision to wait until June before rescheduling and making appointments for you, incase the situation changes and the date of 4th July is pushed back again. If you are worried or concerned or would like to book a telephone consultation with your stylist to chat about your hair or future appointments then you can call & leave a message on 01843290701 or email

[team@keithgrahamhairdressing.co.uk](mailto:team@keithgrahamhairdressing.co.uk) and I will arrange a convenient time for them to contact you.

**What will be the new normal?** Social distancing between you and your stylist is not an easy one to overcome, we will be following guidelines to what PPE we will need to be wearing and have already purchased some masks, visors and hand gel. We will be spacing you out in the salon & limiting numbers of guests in for appointments at the same time to reduce risk. All areas that you come into contact with will have been prepared & cleaned. The Team may need to work in opposite shift patterns and we may be open later in the week. The safety of our guests & team members is important and we are looking at different options, but need to be guided by government & industry guidelines. If you have thoughts, suggestions or any concerns please let me know.

**Skin Testing** Due to being closed for such a long time it will be necessary for all colour guests to have a skin test prior to colour service. This will be the perfect opportunity to have a consultation prior to your visit to the salon for your colour, these would be prebooked and give time to discuss any problems with your hair and book you correctly for your first service. We have been in the process of creating consultation forms to email out prior to your visit to us - this may be helpful to you & stylist. We are also considering Face Time/video consultation prior to your visit.

**Shop with us New In** - Colour Revive Root Retouch Powder £25.50 or Soft Colour semi permanent foam £15.00. The online shop for Homecare Products is available for you to order your favourite hair products to use at home and receive them through free contactless delivery service anywhere in the Thanet area. All Order`s before 11am will receive same day delivery after this delivery will be next day usually between 9am & 10am. [www.keithgrahamhairdressing.co.uk](http://www.keithgrahamhairdressing.co.uk)

We will keep you updated on our website [www.keithgrahamhairdressing.co.uk](http://www.keithgrahamhairdressing.co.uk) and on Facebook & Instagram.

On behalf of the team we would like to wish you well, send our love & look forward to seeing you again soon, but for now Stay Alert, Control the Virus, Save Lives, Stay Home, Stay Safe.

Kind Regards  
Harvey & The Team at Keith Graham Hairdressing

Karen



365  
3·6·5 HAIR



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