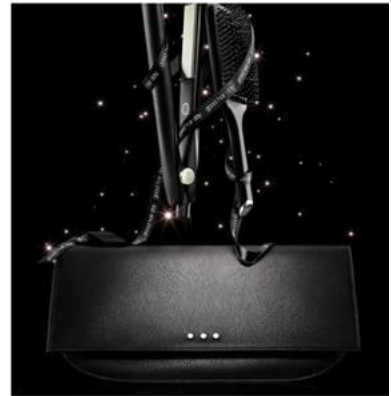
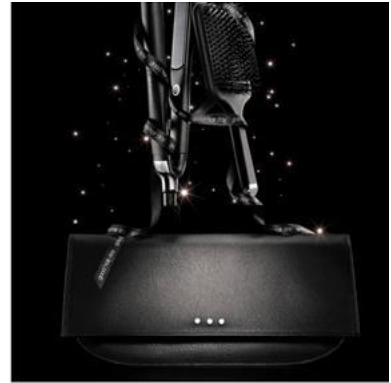


Newsletter - 3 December 2021



Merry Christmas & Happy New Year

Hello

As the end of the year approaches there are appointments available in December through to New Year, its never too late to book although at peak times it may be a little more difficult to get in with the designer of choice, we can offer to split the appointment over different designers to accommodate you, its good to try an alternative designer to give you another option if your regular designer is not available. Harvie is now qualified and working with guests in the salon

and we have a new designer Drew who has been with us since September who is excellent at styling hair perfect for those party nights out! When booking with Harvie or Drew you will receive an automatic upgrade of a Luxury Treatment when booking a Cut & Style or Blow-dry on a Monday, Tuesday & Wednesday until 26th January 2022.

Safety In the Salon

I would like to reassure you that we are still keeping all measures in place to keep your experience in the salon a safe and pleasant one, all guests are seated at every other styling station with a maximum of 6 guests at any time. The wearing of face masks is once again compulsory for you whilst having your hair done or purchasing from the salon shop. Each station is fully sanitised before each guest and hand sanitiser is available for you to use. There are screens in between the basins whilst you are in the shampoo area.

Gift Ideas from the Salon Shop

The salon shop has a selection of gifts from GHD including limited edition styling irons & Helios hairdryer in warm pewter, unplugged cordless styler perfect for on the move to refresh your hair from day to night styling. The Launch of the new slim wand perfect for creating tight curls is a limited edition tool only available in premier ghd salons makes a great edition to your styling kit. All purchases of styling tools will receive a Complimentary Heat Protection Spray worth £18.00.

Paul Mitchell, Tea Tree & Awapuhi Wild Ginger have bonus bags on all your favourite collections saving a £'s on individual products or purchase 3 mini 100ml products for only £22. (Excludes 100ml Styling Treatment Oil & Intensive Keratin Treatment) or you can make up your own selection of taylormaid gifts too in a Paul Mitchell gift box.

Olaplex has two gift sets to offer this year perfect for strengthening, smoothing and repairing damaged hair.

Cancellation Policy & Deposits

We are taking deposits of 50% on all future bookings, this is something that we have been doing with online bookings for quite sometime, the deposit can then be used towards services received in salon or carried forward to your next appointments. If you need to cancel or amend an appointment please give a minimum of 24 - 48hours notice so that we can refill the appointment. If you fail to cancel or no show a future appointment we will keep the deposit that genuinely

reflects the loss we have suffered. We send text reminders for your booking to remind you of appointments.

Allergy Alert Test

Gentle reminder, If you are requiring a colour service it will be necessary to skin test you 48 hours prior to your appointment if it is past 3 months since we have applied colour for you, this follows manufacture instructions and protocol, complies with our insurance policy and Health & Safety.

The team & I are looking forward to seeing you soon, we wish you a Merry Christmas & Happy New Year. With love and best wishes,

Karen, Sarah, Callum, Stephanie, Georgia, Harvie, Eloise, Lisa & Drew

