



As the season changes and we head towards the festive season, chilly days and darker evenings our thoughts turn to purchasing gifts and partying with our loved ones. I would like to share with you that this month we are Celebrating 20 years of the salon being open in Cliftonville, as a small business this is a fantastic achievement. We have had many challenges over the years including recessions and the most recent pandemic but have always kept to our core value of great hairdressing & super service. Continuing to educate and develop the team are key to the success of the salon, keeping up to date with changes in the industry and working with product brands that give us the choice to help you get the most from your hair and the results that you want when you visit us.

Our Gift to You - Free Product & 10% off GHD Electricals

The salon shop has a selection of gifts from GHD, Paul Mitchell & Kerasilk. To kick start your shopping experience with us until the 29th October receive 10% off all GHD Styling tools including hairdryers, tongs, wands and styling irons. Plus three for two on Paul Mitchell Mix and Match a great way to treat yourself or try something new. (offer excludes Awapuhi Wild Ginger).

Team News - Models needed

We welcome Drew to the team, she will be working with guests in the next few weeks once we have completed her induction period and given her additional education on our systems and procedures. Harvie has now progressed to working

with guests in salon and completed all assessments ready for EPA next month. To celebrate Harvie's achievements she will be offering a complimentary treatment with every Cut & Style until 6th November.

Karen has taken over the education for N.V.Q training with Eloise, we need Models for training sessions on Wednesdays if you would like to be a model or know someone who does, we offer all services at a reduced cost to cover product usage and time. Karen & Sarah are off to Salon Success for live in person education the first since the pandemic, they will be learning from the modern cut & colour collection.

Cancellation Policy & Deposits

We will be taking deposits of 50% on all future bookings, this is something that we have been doing with online bookings for quite sometime, the deposit can then be used towards services received in salon or carried forward to your next appointments. If you need to cancel or amend an appointment please give a minimum of 24 - 48hours notice so that we can refill the appointment. If you fail to cancel or no show a future appointment we will keep the deposit that genuinely reflects the loss we have suffered. We send text reminders for your booking to remind you of appointments.

Book Now

As the year comes to a close we encourage you to book in advance to get your priority booking on the day you prefer especially if you have a favourite designer.

In salon event - Bake Sale & Raffle 5th & 6th November

This year we are raising funds for one of our guests, she needs to raise funds to adapt her home with a hoist & an electric wheelchair. The team are pretty good at making cake which we will be selling on the Friday & Saturday. Raffle tickets £5.00 per strip are available to purchase in salon, with some fabulous prizes, many donated by local businesses.

Allergy Alert Test - gentle reminder, If you are requiring a colour service it will be necessary to skin test you 48 hours prior to your appointment if it is past 3 months since we have applied colour for you, this follows manufacture instructions and protocol, complies with our insurance policy and Health & Safety.

The team & I are looking forward to seeing you soon and welcoming to Keith Graham Hairdressing.

Kind Regards

Karen, Sarah, Callum, Stephanie, Georgia, Harvie, Eloise, Lisa & Drew

