



Newsletter January 2021

## ***Salon Shop Now Open - Contactless Free Delivery***

### **Hello**

We find ourselves in lockdown 3.0 to help break the cycle and reduce the spread of Covid -19. This means that all close contact personal services like hairdressing are unable to open for business for at least the next 6 weeks possibly longer until restrictions are lifted again. All appointments are now postponed and you will be contacted to be rescheduled once we have an idea when the team can come back to work. If you need to be added to the waiting list email [team@keithgrahamhairdressing.co.uk](mailto:team@keithgrahamhairdressing.co.uk), call and leave a message or contact through Facebook or Instagram - Keith Graham Hairdressing Cliftonville.

### ***Online Salon Shop.***

All your homecare needs are available from the online store visit the website [www.keithgrahamhairdressing.co.uk/shop](http://www.keithgrahamhairdressing.co.uk/shop) With free local contactless delivery or collection available from the salon by prior arrangement. We stock Shampoo, Conditioner, Styling Products & Electrical Equipment from the following brands Paul Mitchell, GHD, Olaplex & Goldwell. Look out for offers over the next few weeks.

### **Styling Advice**

If you need any advice on styling or managing your hair in a different way due to missed appointments or would like us to help you to get better results with blowdrying or using styling irons we can set up a personal zoom session in which we can go through your homecare styling regime offering personal tips and advice. If this would benefit you then contact by email and this can be arranged. Take a look at some of our work below.

### ***Online Bookings, Deposits & Gift Cards***

Online booking is now suspended until we return to work, If you have booked an appointment online your deposit will remain safe on your record until we are open and you are able to visit the

salon. If you have a gift card that was due to expire at the end of 2020 this will be extended so that it can be used on your next visit.

### ***Changes to Opening Hours.***

When we return to work the opening hours are as follows

Monday & Wednesday 9.00am - 5.30pm, Tuesday, Thursday & Friday 9.00am - 6.00pm Saturday 9.00am - 5.00pm.

### ***Stay Safe & Thank you.***

I would like to thank you for continuing to support us as a small local business, we have had some lovely feedback from you about how safe you felt in the salon, with all that we do to maintain a calm, relaxing space and keep a social distance between guests, if there are any suggestions to how we can do anything a little better or differently please let us know. I hope that you and your families all remain safe & well during the next few months and the team & I are looking forward to seeing you soon and welcoming you back to Keith Graham Hairdressing

**Kind Regards**

**Karen Harvey & the Team at Keith Graham Hairdressing**

